



10-Year Limited Warranty

Urban Surfaces provides a 10-year limited warranty when Trilogy™ is used either for interior substrate moisture control, or existing adhesive encapsulation (see current technical data sheet for complete details). Trilogy™ shall be free from manufacturing defects and will perform as designed when properly used.

Trilogy™ is capable of controlling concrete substrate moisture vapor up to 93% RH [1 coat], 95% RH [2 coats] and 10 lbs MVER [1 coat], 15 lbs MVER [two coats], with no need for pH testing. Substrates shall be properly prepared per ASTM F710, have no visible or standing moisture, have an intact moisture vapor retarder per ASTM E1745, and be without hydrostatic pressure. Trilogy™ may not be used simultaneously as a moisture vapor barrier and an adhesive encapsulator. When used as an adhesive encapsulator, all loose foreign materials must be removed from the substrate/surface prior to application. When used as a concrete moisture vapor barrier, the substrate must also be properly prepared and porous per ASTM F3191. When used as part of a glue-down application system, Trilogy™ is warranted solely with the use of a recommended Urban Surfaces adhesive. The installation must be performed following both the flooring manufacturer's and Urban Surfaces' guidelines. For the latest product information and application instructions please visit www.urbansurfaces.com.

If an installation failure occurs as a direct result of the use of defective Trilogy™, Urban Surfaces will pay for equivalent floor covering, replacement Urban Surfaces adhesive & Trilogy™, and for reasonable labor costs to repair or replace the failed portion of the installation as determined by Urban Surfaces at its sole discretion. This warranty applies only to Trilogy™ related bond failures. Urban Surfaces cannot warrant those variables over which it has no control such as the quantity of Trilogy™ used, the workmanship of the installer, the condition of the subfloor, excessive moisture, the stability of the flooring product and its suitability for installation on the affected job-site, or any other conditions that might affect the installation.

Urban Surfaces reserves the right as deemed necessary to inspect any claim for cause or this warranty is null and void. Any repairs done prior to inspection by a Urban Surfaces representative voids any warranty. This warranty is non-transferable.