



10-YEAR LIMITED Adhesive Bond Warranty

Urban Surfaces provides a 10-year limited adhesive bond warranty when Prism™ is used for the interior installation of approved flooring products over properly prepared substrates (see current technical data sheet for complete details). Prism™ shall be free from manufacturing defects and will perform as designed when properly used.

Substrates shall be properly prepared per ASTM F710, have an intact moisture vapor retarder per ASTM E1745, and be without hydrostatic pressure. The installation must be performed following both the flooring manufacturer's and Urban Surfaces' guidelines. For the latest product information and application instructions, please visit www.urbansurfaces.com.

If an installation failure occurs as a direct result of the use of defective Prism™, Urban Surfaces will pay for equivalent floor covering, replacement Prism™, and for reasonable labor costs to repair or replace the failed portion of the installation as determined by Urban Surfaces at its sole discretion. This warranty applies only to Prism™-related bond failures. Urban Surfaces cannot warrant those variables over which it has no control such as the quantity of Prism™ used, the workmanship of the installer, the condition of the subfloor, excessive moisture, excessive pH, the stability of the flooring product and its suitability for installation on the affected job-site, or any other conditions that might affect the installation.

Urban Surfaces reserves the right as deemed necessary to inspect any claim for cause or this warranty is null and void. Any repairs done prior to inspection by a Urban Surfaces representative voids any warranty. This warranty is non-transferable.